

STEP 2A - Downloading iPhone App from Apple Store

Deleting your App: To delete our app on your phone follow the steps

- 1.) Depending on your iPhone model, hold your Home Button at the bottom of your phone, or simply press the bottom of your screen.
- 2.) Hold until your icons start to shake
- 3.) A minus sign should have appeared in the upper left corner of all the Apps on your Home screen.
- 4.) Select the minus symbol and tap **Delete App**

Option #1

- Navigate to our website on your mobile device. Central-bank.com.
- From the Mobile Upgrade banner at the top of the screen, click Read More
- Click the direct link provided to take you to our Central Bank App on the App Store.



Option #2

With the new Central Bank update, you will need to update your Central Bank Mobile App. The following are instructions to update or download our mobile app.

To start you will need the following

- Your Mobile Device (iPhone)
- Internet or Cellular Data Connection

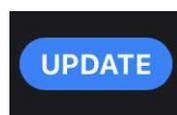
On your iPhone tap your **App Store** on your home screen (It's the blue icon containing a white "A" made of Popsicle sticks)

To search, go to your home screen, swipe all the way left until you cannot swipe anymore, type App Store into the search bar, then select the App Store under the search results.

Once in your App Store, **search Central Bank Illinois**. Our app will appear under the search results. Tap **Download** and the app should begin to download. Wait until the app has downloaded, then that button should change to an Open button. Tap it.

Updating your Central Bank App (manually)

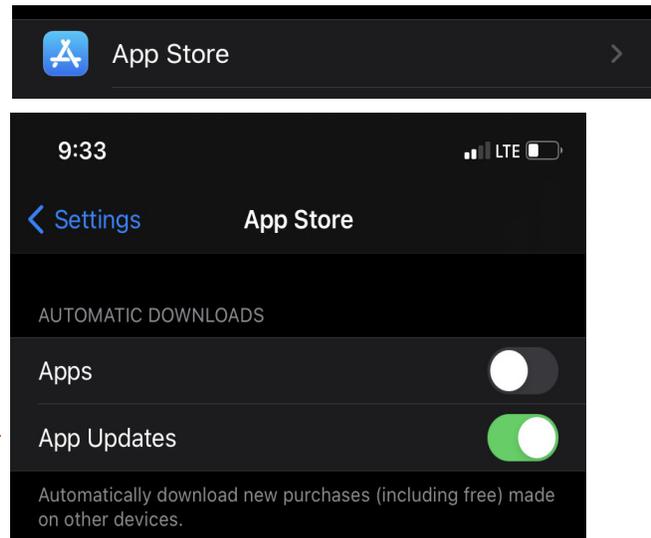
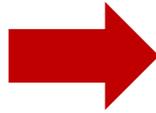
To make sure that your Central Bank App is up to date, open your **App Store**. Once the App Store is open, tap on **your profile icon** that should appear in the upper right. Scroll down the page, and you should see all of your apps that need updates. Locate our **Central Bank App** and tap **Update** next to the icon. If our **Central Bank App** is not in the list of apps that need updates, it should be updated already.



Updating your Central Bank App (Automatically)

In some cases, your phone may be automatically updating your apps when necessary. To check to see if this feature is in place. Go to...

- Settings 
- Tap App Store 
- Turn on or turn off App Updates



Trouble Shooting

If you have completed the two above steps, and are still unable to log in, you app must be deleted and reinstalled. To do this on your iPhone, tap and hold your home button at the bottom of the phone. All of your Apps on you home screen should start to shake, select the one you wish to deleted and tap delete. Once the App has been deleted, proceed with [Downloading iPhone App from App Store](#).