

STEP 3 - Initial Login to New Mobile Banking App

First time Access after downloading and successful installation of the application, provide your **Access ID** and **Passcode** then click 'Sign On'.

The screenshot shows the login interface for the Central Bank Illinois mobile app. At the top is the bank's logo. Below it are two input fields: 'Access ID' and 'Passcode'. There are two radio buttons: 'Save my Access ID' and 'Enable Fingerprint'. A prominent red 'SIGN ON' button is centered below these options. Underneath the button are links for 'Forgot Passcode?' and 'Not Enrolled in Online Banking?'. At the bottom of the screen is a navigation bar with three icons: a location pin for 'Locations', a question mark for 'Contact Us / Help', and a smartphone icon for 'About'. Copyright information and a 'Privacy Policy' link are also visible.

Provide the answer to your **Security Question**.

EXAMPLE QUESTION

The screenshot shows a security question screen. At the top, there is a red header bar with 'CANCEL' on the left, the Central Bank Illinois logo in the center, and 'CONTINUE' on the right. Below the header, a grey bar contains the text: 'An extra layer of security is needed to sign on.' The main question is 'The name of your first pet?'. Below the question is a large, empty text input field with the placeholder text 'Security Answer or Code'.