STEP 4A - Re-setting Facial Recognition for IPhone

Once you have the updated version of our Central Bank App, we need to make sure that your Face ID is enabled if you wish to use it.

To make sure that your phone allows our app to have Face ID you must grant permission. To do so, follow these steps.

1.) Tap **Settings**

2.) Scroll down and **Tap Face ID & Passcode**
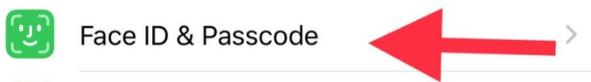
3.) If you have set a number passcode for your phone it will ask you to enter it here

4.) Tap **Other Apps**

This is a list of apps that have requested access to use your phone camera for Face ID. Look for **CBIL Mobile** with our Central Bank icon. Make sure that the sliding bar next to the icon is **green** to allow Face ID. Once everything is set, proceed to log in.
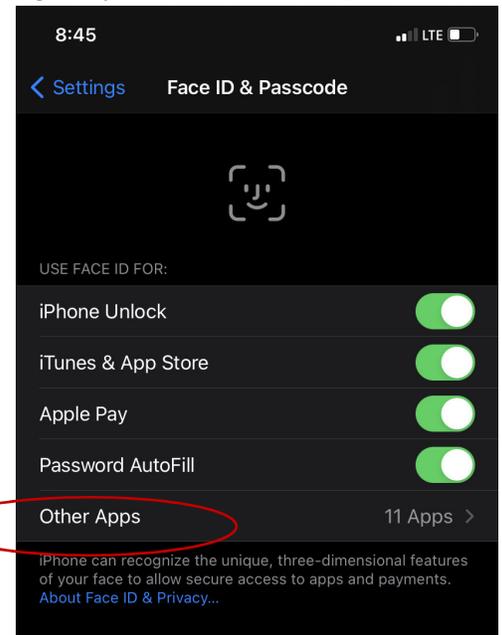
After the app update you will be required to…

- Re-Enter your Access ID
- Passcode
- Confirm your Security Question

Once you open up our App all your information will be blank. Enter your Access ID and Passcode. If you would like to use the Face ID feature, tap **Enable Face ID** in the lower right. Once that circle is checked, proceed to log in. The app will ask for your security question answer. Remember, it is case sensitive so enter it exactly as you had it. After you enter your security answer, tap **Continue**.

If you completed the above steps correctly, a message should pop up in the top portion of your screen stating that your Face ID is enabled. On your next log in the app should automatically default to Face ID recognition.