

Step 4B – Re-setting Fingerprint Recognition / Android

Open the Central Bank Illinois Mobile Banking App.

Be sure to check the button for **Enable Fingerprint**. Then provide your **Access ID** and **Passcode**.

Click 'Sign On'



Access ID

Passcode

Save my Access ID Enable Fingerprint

SIGN ON

[Forgot Passcode?](#)

[Not Enrolled in Online Banking?](#)

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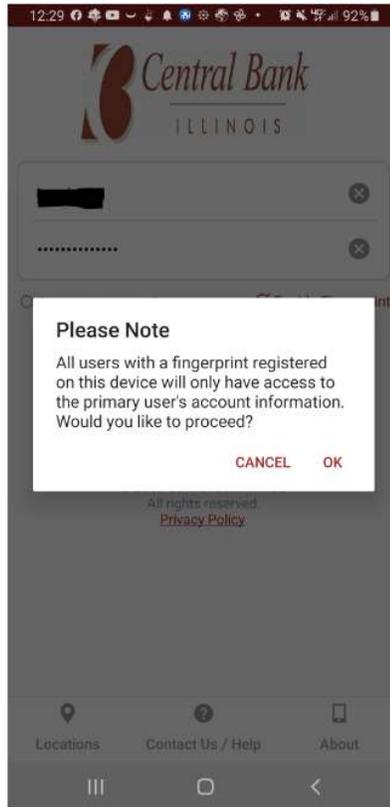
Save my Access ID Enable Fingerprint

SIGN ON

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The following message will appear.



Click, **OK**.

Provide the answer to your **Security Question**.

EXAMPLE QUESTION

A screenshot of a security question screen. At the top, there is a red header bar with the Central Bank Illinois logo in the center. On the left side of the header bar is the word "CANCEL" and on the right side is "CONTINUE". Below the header bar, a grey bar contains the text "An extra layer of security is needed to sign on." Below this, the question "The name of your first pet?" is displayed. Underneath the question is a white input field. Below the input field, the text "Security Answer or Code" is displayed. At the bottom of the screen, there is another white input field.

This is what shows up after the end user has successfully logged into their newly downloaded version of the mobile application.

