

Cardholder name: _____

Cardholder Activation and Easy PIN IVR Instructions

Please follow the steps outlined below to select and activate your PIN.

1. Call the interactive voice response (IVR) number at 800-717-4923.
2. Follow the voice prompts to enter the required information using your telephone keypad.
3. Once you have confirmed your selected PIN, the IVR will provide a confirmation number and you will need to use your new PIN going forward.
- 4. You must call from the phone number Central Bank has on file for you.**
5. Please remember to never write down or disclose your PIN to anyone, including law enforcement, your financial institution or family.